

# **ES-Monitor**



ES-Monitor is central station monitoring software for LMN's EdgeSentry network monitoring sensors. These sensors communicate critical time sensitive alerts to primary and secondary monitoring receivers. The monitoring software polls the receivers and responds to incoming alerts as they occur. All operator responses are logged and time stamped, allowing for full audits of the response process.

#### **ES-Monitor software**

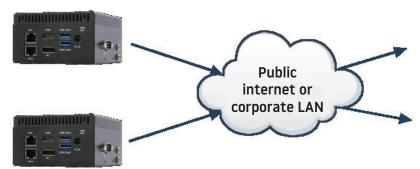
- Lightweight, allows mutliple incidents of the software to be open simultaneously on an interface, simplifying monitoring tasks by ensuring that some screens are always available.
- Powerful workflows for alarm response. Workflows can be customized and there is no limit to the number of steps in a response.
- **Flexible calendars and schedules** that can be customized for each site.
- The ES Monitor interface includes buttons to dial, text or email directly from the software. Preformatted scripts are inserted automatically into the texts and emails, speeding an operator's communication to the customer.
- Flexible displays allow alerts to be grouped by account or viewed by alert type or aging status.
- Alerts can be flagged for attention by senior monitoring staff or routed to the service department.
- All operator actions are time stamped and logged.
- Related alerts can be grouped into a single workflow with a few clicks.

#### **Software Requirements:**

- X64-based PC
- Windows 10, Windows 11 0S
- Minimum 4 GB RAM
- Recommended Support for multiple 1920x1080 or better monitors
- IP Phone capability (SIP Trunk or connected phone)
- LAN, internet connections
- Phone plan that includes text messaging







Hot standby receiver at remote location:



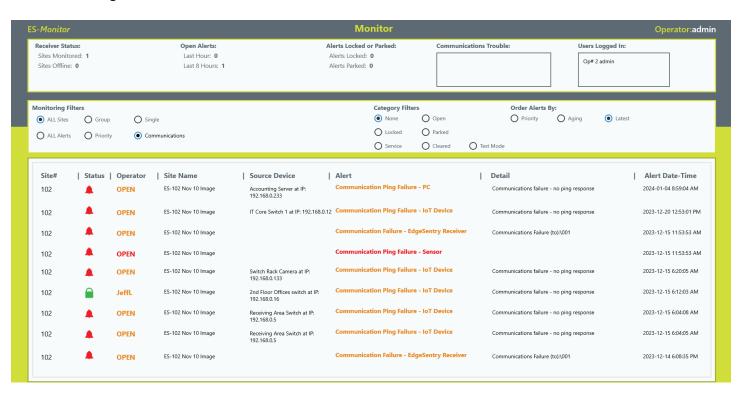
Primary receiver at the monitoring location:



Security Monitoring staff use the ES-Monitor software to monitor the primary receiver:

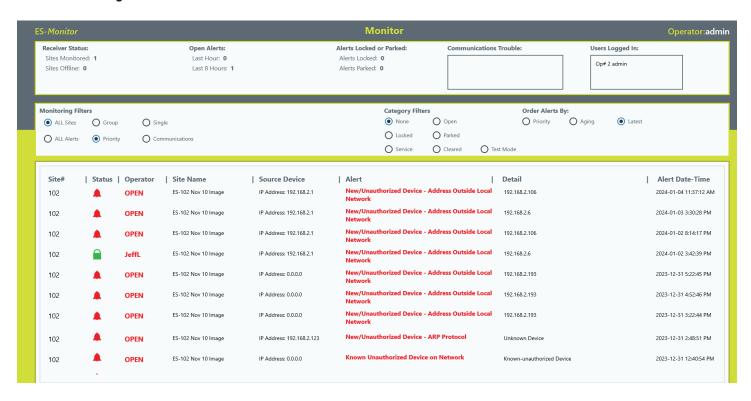


### Main monitoring screen:

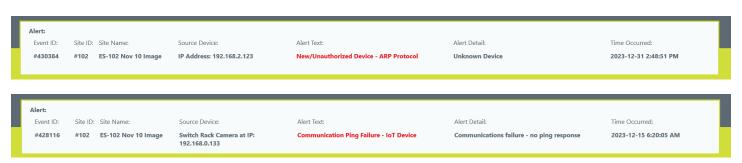




#### Main monitoring screen:



## Alarm Response - Zoom on Alert Detail





# **Alerts Flagged for Service:**

